



Visitation Policy

As per SB988- No patient Left Alone Act. Dated 4-6-22

Thandi's Care Home permits in person visitation in all of the following circumstances, unless the resident, client, or patient objects.

- **End of life situations**
- **A resident, client, or patient who is living with family before being admitted to the providers care is struggling with the change in environment and lack of in person family support.**
- **A resident, client or patient is making one or more major medical decisions.**
- **A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.**

A resident, client or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.

A resident, client or patient who used to talk and interact with others is seldom speaking.

- **The resident, client or patient has the option to designate a visitor who is a family member, friend, guardian or other**

individual as an essential caregiver and Thandi's Care Home will allow in person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation authorized by the provider.

- **Thandi's Care Home visitation hours are from 8am to 8pm daily. For any changes in condition or needs those hours may be extended. We request for the safety of our residents and staff that everyone be screened.**
 - **This means: taking temperature and answering questions about recent exposure to illness during the sign in process.**
 - **During visits masks are optional.**
 - **We encourage family and loved ones to visit as often as possible.**